

Important Telephone Numbers

**Chautauqua County
24 Hour Crisis Services**
1-800-724-0461

Chautauqua County Warmline
1-877-426-4373
TEXT 716-392-0252

Eagle's Nest Respite House
1-844-421-1114

Suicide & Crisis Lifeline
988

Press 1 for Veterans. Press 2 for Spanish.

**Salvation Army
Anew/Domestic Violence**
716-661-3897

Trevor Lifeline LGBTQ Support
1-866-488-7386
TEXT "START"
678-678

UCAN Mission
716-488-7480

For links to supportive services
211

Fire, Medical or Police emergencies
911

- C** Call friends, family or crisis help line
- R** Remember the ones that love you and that you love
- I** Initialize support and help
- S** Self-Talk, know that you will get through this
- I** Inhale and Exhale, breathing helps!
- S** Step out, Enjoy a walk while you are relaxing

Our Locations

Dunkirk CCBHC
60 Franklin Ave
Dunkirk, NY 14048
716-363-3550

Jamestown CCBHC
200 East 3rd Street
Jamestown, NY 14701
716-661-8330

Call to make an appointment.

Get Connected



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www.chqgov.com

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@mentalhygieneCHQ



Chautauqua County
Department of
Mental Hygiene

Certified Community Behavioral Health Clinics (CCBHC)

*Integrated outpatient services
specializing in mental health
and substance use disorders
for adults, adolescents,
children, and families*

Certified Community Behavioral Health Clinic(CCBHC)

What is a CCHBC?

Created to provide comprehensive and integrated behavioral health care through various services emphasizing recovery, wellness, trauma-informed care, and the physical integration of behavioral health.

Cost: Most insurances are accepted, including Medicaid and Medicare. Personal rates are determined using a sliding fee scale based on family income and ability to pay.

Accreditations

The New York State Office of Mental Health (OMH) and the New York State Office of Addiction Services and Supports (OASAS) license the mental health outpatient treatment and rehabilitative services.

These programs meet federal Substance Abuse and Mental Health Services Administration(SAMHSA) CCBHC certification requirements.

Services

- Outpatient mental health and substance abuse counseling
- Medication evaluation and management
- Care Coordination
- Peer recovery support and advocacy
- Medication assisted therapy
- 24/7 behavioral health crisis services
- Family support services
- Group therapy

Client Centered Treatment

Therapists, nurses, peers, physician assistants, nurse practitioners, and physicians collaborate to consider the needs, strengths, culture, and other aspects of the client's life resulting in recovery-oriented care.



REV. 7-2023

Who do we serve?

Offering confidential and professional services for children, adolescents and adults.

Our Mission

Timely, accessible, quality care

Our Core Values

- *Innovation*
- *Dedication*
- *Integrity*
- *Cooperation*
- *Trustworthiness*

Chautauqua County Department of Mental Hygiene does not discriminate in the provision of services to an individual (i) because the individual is unable to pay; (ii) because payment for those services would be made under Medicare, Medicaid, or the Children's Health Insurance Program (CHIP); or (iii) based upon the individual's race, color, sex, national origin, disability, religion, age, sexual orientation, or gender identity.